



CANTON DU VALAIS  
KANTON WALLIS



## Legal basis and data protection for identification services

We would hereby like to inform you about how your personal data is processed when you use the identification service and about your rights.

Personal data is information relating to an identified or identifiable natural person. It may be collected, recorded, used, stored, modified, communicated, disseminated, archived, deleted or destroyed. This operation is called personal data processing.

### 1. Who processes my data and who is it sent to?

The Cantonal IT Service of Valais (SCI) is responsible for processing the identification service's personal data. Their contact details are :

Service cantonal de l'informatique  
Rue des Creusets 5  
1950 Sion  
Telephone number: 027/606.22.00

Your personal data is processed and stored by the SCI, who is obliged to comply with the applicable data protection regulations and to keep your personal information confidential.

### 2. On what basis is my data processed and for what purposes?

Your personal data is necessary for your identification. Some of the data we use comes from reference databases, i.e. from administrative registers.

The Law on Public Information, Data Protection and Archiving ([LIPDA](#)), the Law on the Authorities' Digital Services (LSNA) and the Law on Reference Databases and on the Harmonization of People's Registers, Companies and Establishments as well as Buildings and Dwellings ([LBDR](#)), along with their ordinances and implementing regulations constitute the legal basis that allows us to use this information.

### 3. What categories of data are processed and how long are they kept?

The data processing involves enabling you and your contact details to be identified. Your data is kept for the time required to identify you.

When you connect to a digital service, an electronic means of identification (MIE) is required. We refer you to the data protection information provided by these identity providers, who have no right to access the identification service you use.

### 4. How can I exercise my rights?

You have the right to access your personal data. In certain circumstances, you also have the right to rectify, omit or restrict the processing, block and delete your personal data.

To exercise your right of access, please contact SCI Support:

Email: [support@online.vs.ch](mailto:support@online.vs.ch)  
Telephone: 027/607.31.31

Right	Legal Basis	How to exercise this right ?
Right to information and access	Art. 31 LIPDA	In writing or by e-mail to the SCI, only providing proof of identity
Right to rectification or destruction of incorrect personal data	Art. 33 LIPDA	In writing or by e-mail to the SCI, with proof of the mistake in the data
Cancelling, removing effects, or declaring unlawful processing	Art. 33 LIPDA	In writing or by e-mail to the SCI, with proof that the processing is unlawful
Right to object to processing	Art. 34 LIPDA	In writing or by e-mail to the SCI, stating a legitimate reason to be protected
Right to object to personal data being communicated to third parties	Art. 22 al. 4 LIPDA	In writing or by e-mail to the SCI, stating a legitimate reason to be protected

Should you disagree with the response to your request, you can contact the Cantonal Data Protection and Information Transparency Commissioner to request mediation.

Préposé cantonal à la protection des données et à la transparence  
Avenue de l'Industrie 8  
1870 Monthey  
Telephone number: 027/607 18 70  
Email: [prepose@admin.vs.ch](mailto:prepose@admin.vs.ch)

## 5. Security of my personal data

We implement appropriate technical and organizational security measures to protect your data from loss, misuse, unauthorized access or alterations. This involves, in particular, issuing guidelines, conducting training and audits, encrypting data carriers and transmissions, implementing IT and network security solutions, access controls and restrictions, and regular data backups.

## 6. Must I provide you with my personal data?

Your personal data is required to use the identification service. Without this data, we will not be able to provide you with digital identification for the desired service. However, you can obtain the service directly from the authority in other ways.

### ***Privacy Policy Version and Changes***

*We reserve the right to modify this privacy policy at any time and without prior notice. The latest version will be published.*

*Status: January 2025*